

BT Total Broadband - so much for a great price



Bringing it all together



Today. Tomorrow. BT Total Broadband.

With BT Total Broadband you can get more out of the internet through the BT Home Hub. BT Total Broadband gives you the freedom to roam with up to 8Mb¹ wireless broadband, built-in security, free Evening and Weekend UK² calls and 250 BT Openzone Wi-Fi minutes³. And because the BT Home Hub is remotely updated, it will be able to work with exciting future developments like TV and video-on-demand.

Choose the product that suits you

	upto 8Mb Option 1	upto 8Mb Option 2	upto 8Mb Option 3
Price per month for first 6 months on 18-month term ⁴	£8.95	£13.99	£18.99
Price per month for first 3 months on 12-month term ⁵	£12.99	£17.99	£22.99
Price per month thereafter	£17.99	£22.99	£26.99
Download Speed	up to 8Mb ¹ download speeds - that's now over 100x faster than dial-up		
Phone support ⁶ and online help	✓	✓	✓
Email addresses with in-built virus scanning	5	5	11
Security Features	BT Yahoo! Mail Protection with Email Anti-Virus Protection, SpamGuard Plus, AddressGuard™ & Anti-Phishing. BT Yahoo! Parental Controls, Anti-Spy & Pop-Up Blocker.		
Security Plus Features	BT NetProtect £3.50 per month Multiple PCs covered £2.95 per PC, per month	BT Identity Support, BT Yahoo! Online Protection with Norton Personal Firewall™ and Anti-Virus™.	Norton AntiVirus
Inclusive Wi-Fi Minutes ³ Connect to the internet at Hotspots	250 minutes a month for 12/18 months	250 minutes a month for 12/18 months	250 minutes a month for 12/18 months
Broadband Talk Free UK Calls ² Make and receive calls via broadband	✓	✓	✓
Monthly usage guideline	5Gb	8Gb	Unlimited
What can I use it for?	Surfing and occasional music downloads	Surfing and regular downloading of large files such as music & video	Faster downloading of large files such as video - high usage allowance
Set-up ⁷	FREE wired router and free connection Wireless Home Hub option £30 Home Hub Phone option £49.99	FREE wireless BT Home Hub and free connection Home Hub Phone option £49.99	FREE wireless BT Home Hub and Free Home Hub Phone plus free connection

- 8Mb speed is subject to various factors including local availability, distance from exchange and line test. If your line won't support up to 8Mb, we'll offer the best speed available on your line. Conditions apply.
- Means Local and National calls. Excludes non-geographic calls (0845,0870), premium rate numbers, information services, calls to mobile and the Channel Islands. Other exclusions apply. Calls are charged at 3ppm after one hour. Redial before one hour to avoid call charges. Subject to status. The quality of the reception on the phone line may not match that of a normal landline and may vary depending on Internet traffic. Service restrictions apply. Certain call types are not guaranteed eg 999, 112 emergency calls. Service will fail if there is a power failure. Abuse policy applies. Touchtone telephone required.
- Opt-in required. Voucher will provide for all free minutes available during the minimum term (4,500 or 3,000). Wireless-enabled laptop or PDA with LAN capability required. Minutes can be used, subject to coverage, in range of hotspots and wireless cities. Conditions apply.
- Introductory price achieved via credit on your first bill (£54.24 for Option 1, £54 for Option 2 and £48 for

- Option 3). 18-month term. Payment by Direct Debit required. New customers only. Exc. upgrades/regrades.
 - Introductory price achieved via credit on your first bill (£15 for Option 1, £15 for Option 2 and £12 for Option 3). 12 month term. Payment by Direct Debit required. New customers only. Excludes upgrades/regrades.
 - Calls charged up to 4 pence per minute on the BT network (minimum fee 5.5p). Mobile and other network costs may vary. See www.bt.com/pricing for details.
 - Free hub with Option 2 & 3, £30 one off charge with Option 1.
- BT Broadband is subject to availability and survey. BT line or non-cable line required. Minimum computer specification applies. Usage guidelines apply. Terms and conditions apply.
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BT Authorised Reseller

Value added reseller for





Customer order details

1 Does the customer have a BT line? Yes []
2 What type of BT line does the customer have? Standard (phone) [] ISDN2/Business/Home Highway []
3 Is the customer an existing BT Customer? Yes [] No []
@ btopenworld/internet.com
@ btconnect.com
@ btclick.com
Existing BT password []
Telephone number for ADSL connection []

Product details

1 Which product does the customer wish to order- Please enter Yes for product required

Home connections - all free activation and free modem

Option 1 8mb speed 5gb cap (50:1 contention) 12 month contract [] or 18 month contract []
Free 220V wired router is offered as standard
Wireless BT Home Hub for only £30
Home Hub Phone option for £49.99
Option 2 8mb speed 8gb cap (50:1 contention) 12 month contract [] or 18 month contract []
Free wireless BT home hub is offered as standard
Home Hub Phone option for £49.99
Option 3 8mb speed unlimited (50:1 contention) 12 month contract [] or 18 month contract []
Free wireless BT home hub is offered as standard
Home Hub Phone option for FREE

NOTES:- Please note that where a line does not support the 8mbs speed, 2Mbps speed, 1Mbps and/or 512kbs speeds will be offered. All Internet services are charged on the customer's BT bill at the end of the month. The customer will need to update their payment details with BT to set-up a Direct Debit form and qualify for any respective discounts. On capped services, charges are £4 extra (ex VAT) for 1-3 Gb extra usage, £8 extra (ex VAT) for 4-6 Gb extra usage, £12 extra (ex VAT) for over 6Gb extra usage

2 Preferred installation/Activation date [] (at least 10 working days from today)
3 Preferred installation Time AM [] PM []

Customer name and Installation details

First Name [] Last Name []
Company Name []
Address 1 []
Address 2 []
Town []
County []
Post Code []
Customer main contact number []

Customer billing details

BT will contact the customer for payment details
Please confirm that the customer has accepted the BT Openworld Terms and conditions and Privacy Policy for the service Yes [] No []
Does the customer wish to receive BT information regarding new products/ special offers? Yes [] No []
Does the customer wish to receive information from other companies? Yes [] No []

Customer preferred registration details

THE CUSTOMER WILL NEED A USER NAME AND PASSWORD TO LOG ON FOR EMAIL*

*The user name must only contain letters, numbers, a full stop or dash

Customer's preferred choice of user name is [] @ btopenworld.com
Customer's choice of password is []
Password must be between 8-16 characters long and include at least 1 number. It should have no spaces or punctuation

Customers security question

Answer

What is your Date of Birth? []
What is your mother's maiden name? []